



Subject: COVID-19 coronavirus pandemic

Dear customer,

Despite the COVID-19 coronavirus pandemic and the adoption of a decree declaring a state of health emergency on March 13, we are striving to ensure both the continuity of our services and the respect of our deadlines.

However, the encouragement of isolation and teleworking, the avoidance of transports and regrouping, the closure of administrations, schools and daycare centres, as well as a slowed down supply chain, are all factors that could lengthen the duration of our tests. Obviously, we are doing everything we can to manage these circumstances beyond our control.

Proactively, we have already put in place concrete measures (reinforced hygiene, among others) to protect both our staff and the volunteers participating in our studies. In addition, we are organising ourselves to limit the consequences for our business and for the results of your products.

The situation and the measures decided at the governmental level are changing on a daily basis. We will make sure to communicate with you directly in light of any significant changes.

Rest assured of our motivation to provide our services in the best possible way despite the exceptional situation.

The Abich Team